

involved almost 600,000 working hours with a peak of 335 workers on multiple workfronts "Managing all those workfronts concurrently

was a huge challenge. When the global pandemic was declared, and especially during the Victorian second wave, the Northern Hospital became a central point for dealing with the severe situation in the North. We implemented a range of measures to mitigate COVID-19 risks especially as there were active COVID-19 wards within the hospital. We implemented expanded amenities, staggered meal breaks, temperature checks and additional continuous cleaning," explained William.

Collaboration was key to maintaining a positive working environment despite these challenges. "We maintained good morale through clear and transparent communication," said William. "We scheduled daily toolbox meetings with the workforce each morning to update them on the latest COVID-19 circumstances which instilled confidence in the Kane protocols we were implementing."

Frequent communication with VHBA, the Northern Hospital and the rest of the project team was pivotal. During the delivery Kane raised over 500 RISC forms related to works within or impacting on the existing hospital operation. Kane's existing risk management procedures allowed for a bespoke risk assessment process and a new Kane protocol to be implemented for the project.

"The RISC form process is a highly communicative process. Our approach was embraced by Northern Health and VHBA who worked with us to get the job done," said William. "It was a huge effort by the whole project team to complete such a complex project in a challenging and unprecedented time. It has been great to receive positive feedback from the hospital team, who are really excited about the new facilities and the quality of the build."

Kane has a track record of delivering successful healthcare projects around the country. They are also active in most other sectors of the construction industry and are the recipient of Master Builder of the Year awards. They have the established processes and specialist expertise required to achieve the best results on the most challenging projects.

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